

Sprint Credit Union Member Verification Process

New Sprint Customers

- Required to fill out a Verification Form (see below) within 30 days of activation

Current Sprint Customers

- Required to provide proof of discount eligibility (credit union membership) when upgrading their device if it has been 20+ months since their last validation

Both new and current customers must fill out a Verification Form!

To receive the discount, members must complete these important steps:

1. Confirm discount eligibility by providing proof of their active status as a member through one of the following way:

- Credit union check with members' name
- Unexpired credit union debit/credit card with members' name
- Current statement of account issued within the last 60 days with members' name
- Membership card with members' name

2. Accept discount program offer and required new two-year Agreement (*for current customers only; new customers with a new-line activation and two-year Agreement have met this requirement*)

3. Members can visit www.sprint.com/verify, and select "fax or upload your verification" They will be forwarded to <http://mysprint.sprint.com/verify/pages/uploadForm.jsp> where they can complete and upload the form and attach their proof right to the site. Members will be automatically reminded if they forgot to include their proof. **Members may also fax the form** and their proof of eligibility within 30 days of service activation or new discount application to the Sprint Corporate Accounts Department: **913.523.1987** or toll-free to **877.687.8211**.

Email verification is NOT an option.

Once Sprint validates their information, usually within 5 business days, they'll receive a confirmation email. If Sprint has questions, they will contact members directly at the wireless number they provide. It takes 1 to 2 billing cycles for them to see the discount on their invoice.

Members should completely black out all confidential information, such as social security number, credit union account numbers, credit card numbers and salary detail. Sprint is not liable for confidential information that you do not black out or delete. Members will not be considered affiliated with credit union and will not receive any service plan discounts until Sprint receives and validates their Request for Discount and Eligibility Form.

Sprint is unable to issue retroactive credits.